

Excellent Care for All

Quality Improvement Plans (QIP): Progress Report for 2014/15 QIP

The Progress Report is a tool that will help organizations make linkages between change ideas and improvement, and gain insight into how their change ideas might be refined in the future. The new Progress Report is mostly automated, so very little data entry is required, freeing up time for reflection and quality improvement activities. Health Quality Ontario (HQO) will use the updated Progress Reports to share effective change initiatives, spread successful change ideas, and inform robust curriculum for future educational sessions.

ID	Measure/Indicator from 2014/2015	Current Performance as stated on QIP14/15	Target as stated on QIP 14/15	Current Performance 2015	Comments
1	ED Wait times: 90th percentile ED length of stay for Admitted patients. Hours ED patients, Q4 2012/13 – Q3 2013/14 CCO iPort Access	36.17	30.00	38.88	Challenged by continuing high occupancy rates within inpatient services. Carried over as a priority for QIP 2015/16. Change ideas focus on optimizing patient throughput and bed turnaround times on the inpatient units, i.e., implement measures focused on time-to-inpatient bed.
2	Total Margin (consolidated): % by which total corporate (consolidated) revenues exceed or fall short of total corporate (consolidated) expense, excluding the impact of facility amortization, in a given year. % N/A Q3 2013/14 OHRs, MOH	7.30	0.00	-1.05	Current performance is for Q3 2014/15 In addition to not recognizing PCOP, funding allocations were still pending at the end of the quarter but were confirmed in early January. Based on this information we are forecasting to meet the above target.
3	Percentage of acute hospital inpatients discharged with selected Case Mix Groups (CMGs) that are readmitted to any acute inpatient hospital for non-elective patient care within 30 days of the discharge for index admission. % All acute patients Q2 2012/13-Q1 2013/14 DAD, CIHI	19.95	16.19	19.17	Numerous projects ongoing to decrease readmission rates (Health Links, IDEAS, QBP and Discharge Improvement Project).
4	Rate of formula supplementation at discharge in term infants whose mothers intended to breastfeed % OB delivered	40.30	20.00	20.80	Current performance is for Q3 2014/15. The reduction in supplementation has been highly significant since last year, however there have been increases each quarter of

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	Q1 & Q2 2013/14 BORN				this fiscal year. Advanced practice nurse is working with new pediatricians to ensure compliance with best practices.
5	WCHP Patient Satisfaction (Survey Tool Selection and Distribution Process In-Progress)	0.00	100.00		Sample size is insufficient for reporting purposes (returned surveys = 22 since June 2014).
6	CDI rate per 1,000 patient days: Number of patients newly diagnosed with hospital-acquired CDI, divided by the number of patient days in that month, multiplied by 1,000 - Average for Jan-Dec. 2013, consistent with publicly reportable patient safety data. Rate per 1,000 patient days All patients 2013 Publicly Reported, MOH	0.00	0.00	0.17	Current performance based on Q3 14/15. Performance has been trending down since Q1. Peer performance for Q3 at 0.25.
7	Rate of 5-day in-hospital mortality following major surgery: The rate of in-hospital deaths due to all causes occurring within five days of major surgery. Rate per 1,000 major surgical cases All patients with major surgery 2012/13 CIHI eReporting Tool	0.00	8.55	11.93	Current performance based on Q1 - Q3 FY 2014/15. 4 cases occurred within Q3, skewing performance, i.e.: in Q1 and Q2 performance was 3.57, well below target. These cases are under review by our Medical Quality Committee. For 2014 Q1 and Q2 we are in the best quartile (56, 25 th percentile 81) when compared to peer group.
8	Total caesarean section rate. % OB delivered Q1 & Q2 2013/14 BORN	37.40	27.40	35.80	Current performance based on Q3 FY 14/15. Primary caesarean section rates for Q2 FY 14/15 was 14.1 (19.6, 2013/14) compared to peers at 14.2.
9	Vaginal birth after caesarean section rate % OB delivered Q2 2013/14 BORN	5.90	15.90	5.00	Current performance based on Q3 FY 14/15. In Q1 and Q2 our performance was 16.2.
10	Episiotomy Rate % OB delivered Q1 & Q2 2013/14 BORN	16.80	13.00	11.30	Current performance based on Q3 FY 14/15. Significant rate reduction, results exceeding target performance, i.e., rate reduced by almost 50%.