

The Board of Directors held a meeting on March 5, 2015.

Quality Improvement Plan

The Board of Directors approved the Quality Improvement Plan for 2015-2016. The Quality Improvement Plan will be posted on the hospital website as of April 1, 2015.

Operating Budget

The Board of Directors approved a balanced budget for the 2015-2016 fiscal year. The budget has been developed to align with the organization's annual operating plan goals and Quality Improvement Plan. Given the current economic pressures, the Board was pleased that the hospital was successful in achieving a balanced budget while avoiding service impacts.

Corporate Scorecard

The Board received the Corporate Scorecard for 2014-2015 with results for the Third quarter.

Women and Children's Health Services

Heather Arthur, Vice-President of Patient Services, presented on the activities of the past year related to the Birthplace of Choice strategy. The purpose of the project is to position the Women and Children's Health Services as a leading provider of exemplary obstetrical/gynaecological care. True to our iCare values, everyone (medical, hospital and midwifery staff) involved in the provision of Women and Children's Health Services have enthusiastically embraced this opportunity to improve care for our community.

Inter-professional working groups intended to complement the Managing Obstetrical Risk Efficiently (MORE^{OB}) program were created to review and implement improvements in the following areas: caesarian section rates, inductions of labour, other interventions in labour, breastfeeding, anaesthetic services, community responsiveness/customer service, and midwife reintegration.

Investments of the past year included the recruitment of an advanced practice nurse who, as a primary lactation consultant, is leading a culture shift for becoming a Breastfeeding Friendly Centre; staff participation in a variety of professional development opportunities, including sessions on patient and family centric care; and increased respiratory therapist coverage to 24 hours per day. Epidural management is also available 24 hours per day.

A bilingual information manual has been created titled "*A Baby is Coming*" for pre/post pregnancy intended to better inform parents on what to expect throughout their stay at Cornwall Community Hospital and on their after care plan. This manual, as well as a short video, will be made available on the hospital website.

Partnerships have been developed or strengthened with a number of community services, for example, with Akwesasne to improve cultural sensitivity of services and incorporate with care delivery, with Le Centre de santé and Seaway Valley Health Centre who provide care for newborn babies, and with the Eastern Ontario Health Unit for the provision of prenatal classes.

Next steps for Women and Children's Health Services include continued focus on quality initiatives and collaboration and commitment to working with community partners.

Expression of Appreciation

The Board of Directors wishes to express appreciation for the phenomenal work accomplished this past year towards the goal of becoming the Birthplace of Choice.

The passion of everyone involved, medical, hospital and midwifery staff, in continuously improving the Women and Children's Health Services for our community is remarkable. Comments heard from mothers who have given birth at the hospital are most positive. This project is a great achievement for the hospital and the credit goes to everyone involved in this endeavour.

This is yet another demonstration of our iCare values and there is no doubt, thanks to continued commitment and dedication, that Cornwall Community Hospital will be the Birthplace of Choice for our community.

Please accept our compliments for this fantastic success!

Upcoming Events

Health Links Announcement – Mr. Grant Crack, MPP for Glengarry-Prescott-Russell, will be at the Main Entrance of the hospital on Friday, March 13, 2015 at 1030 hours, to make an announcement regarding a new initiative in Stormont, Glengarry, Cornwall and Akwesasne Health Link Area.

Corus Caring Hearts Radiothon for Chemotherapy – The annual radiothon will be held live on Thursday, April 2, 2015 in the Main Entrance of the hospital from 0600 to 1900 hours.

The Auxiliary's Luncheon Bridge /Euchre will be held on Saturday, April 18, 2015 at 1130 hours at St. John's Presbyterian Church Hall in Cornwall.

Official Opening – In order to celebrate the conclusion of the capital redevelopment project, the hospital will be holding an official opening ceremony on Friday, April 24, 2015 at 1500 hours.

Denim & Diamonds Event – The Foundation's Denim & Diamonds event will be held on Saturday, June 13, 2015 at the Nav Centre.

MARK YOUR CALENDARS!
