

LEADING INNOVATIVE TRANSFORMATION

Strategic Plan • 2022 - 2027



Our Mission, Vision and Values

MISSION:

Our Team collaborates to provide exceptional people-centered care.

VISION:

Exceptional Care. Always.

OUR ICARE VALUES:

ICARE

Integrity

We will act with honesty and demonstrate strong moral principles.

Compassion

We will care for all people with empathy and kindness.

Accountability

We will take responsibility for our words, our actions and our results.

Respect

We will treat everyone with dignity and recognize the individuality and inherent value of all people.

Engagement

We will create a trusting environment that encourages teamwork.



Our Strategic Directions



RECOVERY



1 Enhancing access to care



2 Committing to operational excellence



3 Advancing innovation



4 Maintaining a culture of quality and safety



5 Establishing physical capacity



PEOPLE



1 Inspired by patients and care partners



2 Supporting the wellbeing of our people



3 Engaging and cultivating a high performing team



4 Building a culture of equity, diversity and inclusion, and embracing reconciliation



5 Stewarding our environmental and social responsibilities



INTEGRATION



1 Creating sustainable models of care



2 Supporting transitions in care



3 Advancing collaborative partnerships



4 Promoting health system integration



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