



Cornwall Community Hospital
Hôpital communautaire de Cornwall

Ensuring
ACCESS
to Care

www.cornwallhospital.ca

ACCESS TO: Shorter wait times

This past year over 53,000 patients presented at the Emergency department for care and treatments. The diagnostics area saw over 200,000 individuals across all imaging modalities and cardio respiratory therapies. Consistent with our annual goals and targets, impressive strides were made in reducing patients wait times in these areas. With engagement of staff and physicians across the hospital the CCH PIP (Process Improvement Project) was endorsed. Strategies came from front line staff and the results were measurable. The new “See and Treat” area in the Emergency Department has improved the patient flow and significantly improved patient access to physician assessments. Physician initial assessment times have dropped to an average of 1 hour and 18 minutes from 3 hours and 38 minutes last year.





ACCESS TO: Shorter wait times

CCH also boasts some of the shortest wait times in the province. The provincial average wait time for CT was 42 days and the provincial target is set at 28 day.



CCH's wait was as low as 12

days in October of 2011. “These results are an example of how an investment in technology and equipment ensures local and timely access to medical care” explains Jeanette Despatie, Chief Executive Officer.

ACCESS TO: State of the art facility and equipment

The new West addition will be the home to a state of the art Emergency Room, Diagnostic Imaging Centre and Operating Room, ensuring access to the latest equipment right here at home. With a fundraising campaign well underway for the new MRI and digital urology table, these pieces will arrive on site by the end of this calendar year.



With the completion of the west addition, the third and final phase of construction will begin. Renovation of current spaces will allow for dialysis, mental health, outpatient rehab clinics, and all other services currently located at Second Street Site to move to the McConnell avenue site, ensuring access to everything in one location.

ACCESS TO: Outpatient Services

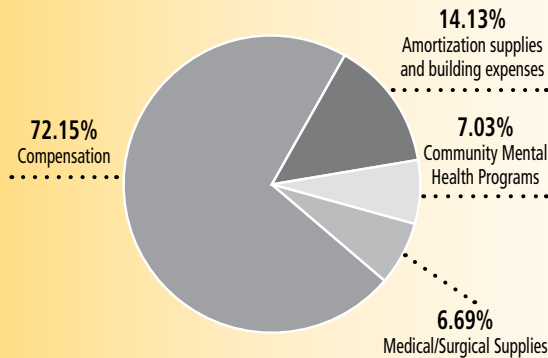
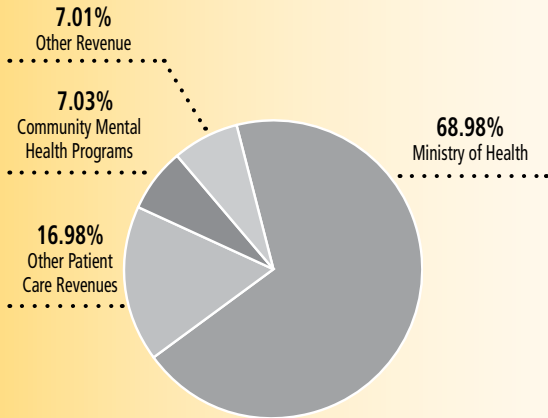
We know being admitted to the hospital is difficult and can be unpleasant. This is why we have a robust admission prevention services program available here at CCH.

From Chronic Obstructive Pulmonary



Disease (COPD), heart failure, stroke, blood clots and diabetes, we offer outpatient appointments with dietitians, nurse practitioners, or respiratory therapists to help you manage these illnesses while staying at home. Our Admission prevention services have helped 1500 people improve their quality of life while remaining in the community.

YEAR ENDING MARCH 31 2012



REVENUE	\$107,793,998
EXPENSES	\$107,719,325
SURPLUS	\$ 74,673

ACCESS TO: Clean hands, clean rooms

Please remind our staff to wash their hands if you haven't seen them do so! It is the single most effective thing we can do to prevent the spread of germs and bacteria.

This year, we introduced the Clean Trace instrument to ensure cleanliness of commonly touched surfaces. If the microbial rate comes back too high, we clean it again. Just another way we're ensuring access to quality health care.

Total Surgical Cases	9,022
ER Visits	52,676
Total Diagnostic/Therapeutic Exams	219,028
Total Ambulatory Care Clinic Visits	31,279
Community Mental Health Visits	23,908
Total Number of Admissions	6,927
Total Inpatient Days	50,547