



The Board of Directors held a meeting on December 2, 2021.

2021~2022 Operating Results

The Financial Statements for the period ending October 31, 2021 were reviewed by the Board of Directors. At the end of the first seven months of this fiscal year, the statements are showing a \$1.9 million deficit, and this is due to some unfavourable revenue variances impacted by the pandemic. The Hospital has also generated \$6 million in pandemic expenses and, as this amount is being invoiced to the Province, it is not included in the financial statements. The current ratio on the Balance Sheet is excellent, and this gives the Hospital liquidity to meet all payment obligations.

At this time, the Hospital is projecting a net loss of \$1 million at year-end, and this is mainly due to lost revenues associated with pandemic restrictions.

Strategic Planning

Cornwall Community Hospital is proceeding with a planning exercise to develop its Strategic Plan for the next five years. The Board of Directors approved a framework to guide this process.

COVID-19 Pandemic Response

COVID-19 activity at Cornwall Community Hospital during the Fall has been significantly higher than most other areas in Ontario. While other areas of the province are now seeing an increase on positive cases, Cornwall Community Hospital has actually seen a decline by the end of November. This number has been fluctuating however, and as of the date of the Board meeting the number of cases was beginning to creep up again.

Cornwall Community Hospital has resumed elective surgeries and will do everything possible to address the backlog of cases.

The positivity rate has also been fluctuating at the Assessment Centre, ranging from 1% to as high as 7%. There is currently a trend upward in the positivity rate. There are concerns about the new variant and what that will mean. Booster shots of the vaccine are available to hospital staff and physicians who have received their second dose six months ago.

Chief of Staff Recruitment

As the position of Chief of Staff is a term appointment reporting to the Board of Directors, and Dr. Lorne Scharf will be completing the maximum number of terms provided for in the Bylaw in June 2022, the Board of Directors has initiated a search for the Hospital's next Chief of Staff.

The Selection Committee is seeking applications from Cornwall Community Hospital physicians interested in applying for the position. The closing date for receipt of applications is January 7, 2022.

Professional Practice Model

Ms. Linda Gravel, Vice-President of Patient Services and Chief Nursing Officer, provided a progress report regarding the development of a customized professional practice model of care at Cornwall Community Hospital.

Professional Practice Model is defined by the American Nurses Credentialing Centre (ANCC) in its publication “Professional Practice in Nursing: A Framework, 2013” as “*a system or framework that supports professional nurses and allied health in their everyday practice. The model supports our belief in the importance of superior patient care based on partnerships between nursing & other clinicians, patients, families and the community.*”

The engagement phase of the project involved regulated and care team staff and physicians as well as patients and family advisors, and has been completed via huddles and surveys. This phase has identified a number of themes and values to inform the customization of the model. Next steps will involve the design phase in December and January, the completion of the Strategy Map in January and February, and the roll out with timeline of actions in February and March.

MyChart™

Since launching the patient portal MyChart™ in March 2021, Cornwall Community Hospital has over 13,500 registered users; 6,200 are “active users (meaning patients frequently use MyChart™) and of these, approximately 1,000 use the portal weekly.

Some of the most popular features used by patients include accessing diagnostic imaging reports, clinical notes, record sharing, and direct messaging between users (indicative of the popularity of the portal’s ability to share records between caregivers and family member).

Recognition

The Board recognized the following teams and individuals:

Members of the Medical Staff, for coming together in solidarity to convey an important message to our community in support of immunization against COVID-19;

Ms. Deena Shorkey, Director of Child and Youth Mental Health Services, for her many years of dedication to child and youth mental health in our community and for her contributions to Cornwall Community Hospital;

Ms. Ann Zeran, Director of Community Addiction and Adult Mental Health Services, for her many contributions as a member of the Ethics Committee.

Progress Reports

The Board of Directors reviewed the following progress reports for 2021-2022:

- Corporate Scorecard Quarterly Report;
- Operating Plan Progress Report.

Policies

The Board approved revisions to the following policies:

- HR 30-620 – Professional Staff Human Resources Plan
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- PE 05-020 – Contractor and Service Provider Access
- PE 15-845 – Video Surveillance
- RM 10-810 – Valid Consent to Disclose Personal/Personal Health Information
- RM 20-610 – Patient Access to Personal Health Information