

Day Hospital Program

You will be assigned a case manager who will be your contact person within the program. You will meet with them regularly to help you to set goals, review your progress, and assist you in resolving difficulties. You will be linked with the appropriate resources according to your needs. Groups run for 9-12 weeks.

EXPECTATIONS

- Respect the confidentiality and rights of others in the program.
- The use of alcoholic beverages or non-prescription drugs on the premises is prohibited.
- Abusive language and inappropriate behaviour and dress are unacceptable and is not tolerated. Any abuse could result in charges being laid.
- Clients are not to damage furniture or equipment.
- Food and beverages allowed only in

designated areas.

- Clients are expected to call to cancel individual or group appointments. Missing **three** or more appointments in a row, without sufficient reason, may lead to discharge from the program.
- Patients who do not comply with the above rules will be discharged from the program.

EMERGENCIES

Patients in crisis or distress who cannot contact us during normal office hours should contact their psychiatrist or go to the Cornwall Community Hospital Emergency Department. 613-9384240

Messages may be left for your case manager and appointments arranged at short notice.

You may also contact the crisis line 1-866-996-0091 or www.crisisline.ca

HOURS AND APPOINTMENTS

Office hours are 8:30 A.M. to 4:30 P.M., Monday to Friday. The LAN Clinic hours are Thursday only 7:00 A.M. to 7:00 P.M. The office is closed for statutory holidays.

It is the policy of the program that couples cannot attend the same groups or attend counseling with the same case manager.

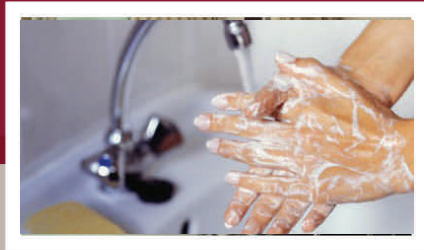
OBJECTIVES

To provide stabilization and support through individual and group intervention.

To empower the individual to live a more satisfying and independent life in the community.

To determine and arrange for referrals to and linkages with other services and programs including discharge planning.

To provide support and education to families and consultation to other agencies involved with the **individual**.



CONFIDENTIALITY

Client information is held confidential in accordance with applicable legislation and Ministry of Health policies.

HAND HYGIENE

The single most effective thing you can do to protect yourself and others from getting sick, is to practice good hand hygiene by using the alcohol based hand rub available on site

SCENT FREE POLICY

Because of the serious effects scented products have on some of our staff, patients and volunteers, all scented perfumes, colognes, hair products, lotions and powders should be avoided when coming to the hospital.

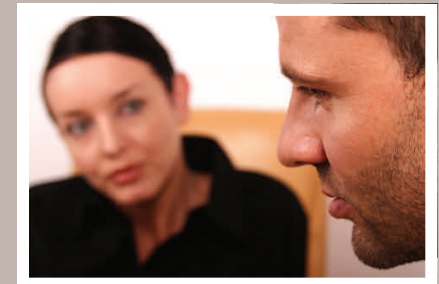


PROGRAM STAFF

- Dr Hanna, Program Psychiatrist
932-3300 x4278
- Melody Crites, Program Manager
932-3300 x4311
- Secretary, 932-3300 x4278 Or 936-4628
- Recreationist
932-3300 x4297
- Nurse
932-3300 x4565
- Social Worker
932-3300 x4343



www.cornwallhospital.ca



Acute Day Hospital Program

Client Information